

INFORMATION TECHNOLOGY - APPLICATIONS SUPPORT SPECIALIST

Program Number: 10-152-11

Associate of Applied Science Degree

Campus: Fond du Lac, West Bend, Online

This program is eligible for financial aid (<http://www.morainepark.edu/financial-aid/>)

Information Technology - Applications Support Specialist graduates are uniquely positioned to support a variety of applications in the workplace and support foundational networking, storage, and security needs.

About the Program

Information Technology - Applications Support Specialist students will obtain education and training on multiple business applications, with a primary focus on Microsoft applications.

Students will also receive training for Office 365 Administrator certification and will be prepared to provide end-user training and support for these and other software applications used in business settings.

What You'll Learn

Students in the program will learn Microsoft Office applications; basic IT security, web development, project management; collaborative technologies, and training techniques.

Transfer Opportunities

Your academic journey can continue at a four-year college or university. Earn your associate degree at Moraine Park and then apply those credits toward a bachelor's degree. Starting at MPTC makes completing a bachelor's degree **affordable**, **accessible** and **convenient**. You can go anywhere as MPTC has transfer agreements with colleges and universities both in Wisconsin and throughout the country.

Visit the Transfer to a Four-Year College (<https://www.morainepark.edu/transfer-to-a-four-year-college/>) page for more information on credit transfer agreements between Moraine Park and four-year colleges, both public and private.

Admission Process

Standard Admissions (<http://www.morainepark.edu/admissions/new-student/how-to-apply-for-admissions/>) steps details

Credit for Prior Learning

Transform the skills and abilities developed through previous experience into college credit through MPTC's Credit for Prior Learning process.

- Transfer credit from other colleges/universities
- Earn college credit for your military training and experience
- Earn college credit via Advance Placement, CLEP, DANTES/DSST or MPTC Challenge Exams
- Earn college credit from previous/current work and life experiences

Visit MPTC's Credit for Prior Learning (<https://www.morainepark.edu/academics/credit-for-prior-learning/>) page for more information.

Approximate Costs

Tuition

Occupational

- \$149.50 per credit (resident)
- \$224.25 per credit (out-of-state resident)

Associate of Arts/Associate of Science

- \$188.90 per credit (resident)
- \$283.35 per credit (out-of-state resident)

Online students are not charged out-of-state fees.

Student Fees

- \$5.00 minimum per course Material Fee
- \$13.45 per-credit Supplemental Fee for Undergraduate courses
- \$4.50 per term mandatory Student Accident Insurance Fee

Please refer to Tuition & Fee Information (<https://catalog.morainepark.edu/admissions-registration/tuition-fee-information/>) for additional enrollment fee information.

Financial Aid

Financial Aid is available for associate degree and technical diploma programs (those that are 2 semesters in length and typically with 28 credits or more). Processing can take 4-5 weeks after a student's completed Free Application for Federal Student Aid (FAFSA (<https://studentaid.gov/h/apply-for-aid/fafsa/>)) is received. Visit the Financial Aid (<https://www.morainepark.edu/pay-for-college/financial-aid/>) page to learn more.

While attending Moraine Park during the 2024-25 school year, your estimated cost of attendance for one full year includes tuition of \$4,462 (15 credits for fall and spring semester), fees of \$338, food and housing of \$3,008 (if living with parents, \$9,147 if living on your own), books and supplies of \$1,465, personal expenses of \$3,608, and transportation of \$4,017 for a total of \$17,002. Your direct costs (those costs paid directly to the college) include tuition & fees. The indirect costs (costs not paid to the college) can vary from individual to individual and your own personal needs.

Course Requirements

Course	Title	Credits
Semester 1		
103-159	Computer Literacy - Microsoft Office	1
103-160	Microsoft Word	2
103-180	Microsoft Excel	2
150-107	IT Fundamentals 1	3
150-108	IT Fundamentals 2	3
801-136	English Composition 1	3
890-101	College 101	2
Social Science Course (https://catalog.morainepark.edu/academic-programming/general-education/behavioral-social-science/)		3
Credits		19
Semester 2		
103-181	Microsoft Access	2

103-182	Microsoft PowerPoint	2
103-185	Microsoft Collaboration	3
150-191	Principles of Information Security	3
152-106	Web Site Design	3
801-197	Technical Reporting	3
Credits		16
Semester 3		
103-186	Microsoft Azure	3
154-116	Computer Software Support	3
196-189	Team Building and Problem Solving	3
Mathematics Course (https://catalog.morainepark.edu/academic-programming/general-education/mathematics/)		3
Social Science Course (https://catalog.morainepark.edu/academic-programming/general-education/behavioral-social-science/)		3
Credits		15
Semester 4		
116-152	Orientation and Training	3
150-115	Emerging Innovations in Technology	3
150-130	IT Administration and Microsoft 365 Administrator	3
196-188	Project Management	3
Behavioral Science Course (https://catalog.morainepark.edu/academic-programming/general-education/behavioral-social-science/)		3
Credits		15
Total Credits		65

- Support Specialist
- Technical Support Specialist

Program Outcomes

- Utilize Microsoft Office suite applications
- Support application end users
- Train application end users
- Solve user level application problems

Pathways

- Information Technology - Applications Support Specialist Associate Degree (p. 1)
 - Office Software Specialist Certificate (<https://catalog.morainepark.edu/programs/office-software-specialist-certificate/>)

Earn a certificate and associate degree along this pathway. Start with some courses for entry-level employment, and continue with additional courses for higher wages and job advancement.

Career Opportunities

- Computer Specialist
- Computer Support Specialist
- Computer Technician
- Desktop Support Technician
- Help Desk Analyst
- Help Desk Technician
- Information Technology Specialist (IT Specialist)