MORAINE PARK
TECHNICAL COLLEGE
1-800-472-4554 | TTY/VP. Use Relay/VRS

INFORMATION TECHNOLOGY - APPLICATIONS SUPPORT SPECIALIST

Program Number: 10-152-11
Associate of Applied Science Degree
Campus: Fond du Lac, West Bend, Online
This program is eligible for financial aid (http://www.morainepark.edu/financial-aid/)

Information Technology - Applications Support Specialist graduates are uniquely positioned to support a variety of applications in the workplace and support foundational networking, storage, and security needs.

About the Program

Information Technology - Applications Support Specialist students will obtain education and training on multiple business applications, with a primary focus on Microsoft applications.

Students will also receive training for Office 365 Administrator certification and will be prepared to provide end-user training and support for these and other software applications used in business settings.

What You'll Learn

Students in the program will learn Microsoft Office applications; basic IT security, web development, project management; collaborative technologies, and training techniques.

Transfer Opportunities

Earn credits at MPTC and transfer to a four-year college to earn your bachelor's degree.

Visit the Transfer to a Four-Year College (https://www.morainepark.edu/academics/transfer-information/transfer-to-a-four-year-college/) page for more information on credit transfer agreements between Moraine Park and four-year colleges, both public and private.

Admission Process

Standard Admissions (http://www.morainepark.edu/admissions/new-student/how-to-apply-for-admissions/) steps details

Credit for Prior Learning

Earn college credit outside the classroom through Moraine Park's Credit for Prior Learning (CPL) opportunities. Credit opportunities are available for:

- Previous college coursework from prior institutions
- Military training and experience
- Passing of MPTC or national exams
- Skills or knowledge developed on the job or through other life experiences

Visit MPTC's Credit for Prior Learning (https://www.morainepark.edu/academics/transfer-information/credit-for-prior-learning/) page for more information.

Approximate Costs

Tuition

Occupational

- $146.20 per credit (resident)
- $219.30 per credit (out-of-state resident)

Associate of Arts/Associate of Science

- $188.90 per credit (resident)
- $283.35 per credit (out-of-state resident)

Online students are not charged out-of-state fees.

Student Fees

- $4.50 minimum per course Material Fee
- $12.50 per-credit Supplemental Fee for Undergraduate courses
- $10 minimum per credit Online Course Fee (Fee suspended for 2023-2024)
- $4.50 per term mandatory Student Accident Insurance Fee

Please refer to Tuition & Fee Information (https://catalog.morainepark.edu/admissions-registration/tuition-fee-information/) for additional enrollment fee information.

Financial Aid

Financial Aid is available for associate degree and technical diploma programs (those that are 2 semesters in length and typically with 28 credits or more). Processing can take 4-5 weeks after a student's completed Free Application for Federal Student Aid (FAFSA (https://studentaid.gov/h/apply-for-aid/fafsa/)) is received. Visit the Financial Aid (https://www.morainepark.edu/pay-for-college/financial-aid/) page to learn more.

While attending Moraine Park during the 2023-24 school year, your estimated cost of attendance for one full year includes tuition of $4,375 (15 credits for fall and spring semester), fees of $338, food and housing of $4,052 (if living with parents, $9,614 if living on your own), books and supplies of $2,061, personal expenses of $2,245, and transportation of $2,007 for a total of $15,161. Your direct costs (those costs paid directly to the college) include tuition & fees. The indirect costs (costs not paid to the college) can vary from individual to individual and your own personal needs.

Course Requirements

Course	Title	Credits
Semester 1		
103-159	Computer Literacy - Microsoft Office	1
103-160	Microsoft Word	2
103-180	Microsoft Excel	2
150-107	IT Fundamentals 1	3
150-108	IT Fundamentals 2	3
801-136	English Composition 1	3
890-101	College 101	2
	Social Science Course (https://catalog.morainepark.edu/academic-programming/general-education/behavioral-social-science/)	3
	Credits	**19**
Semester 2		
103-181	Microsoft Access	2
103-182	Microsoft PowerPoint	2

103-185	Microsoft Collaboration	3
150-191	Principles of Information Security	3
152-106	Web Site Design	3
801-197	Technical Reporting	3
	Credits	**16**
Semester 3		
103-186	Microsoft Azure	3
154-116	Computer Software Support	3
196-189	Team Building and Problem Solving	3
Mathematics Course (https://catalog.morainepark.edu/academic-programming/general-education/mathematics/)		3
Social Science Course (https://catalog.morainepark.edu/academic-programming/general-education/behavioral-social-science/)		3
	Credits	**15**
Semester 4		
116-152	Orientation and Training	3
150-115	Emerging Innovations in Technology	3
150-130	IT Administration and Microsoft 365 Administrator	3
196-188	Project Management	3
Behavioral Science Course (https://catalog.morainepark.edu/academic-programming/general-education/behavioral-social-science/)		3
	Credits	**15**
	Total Credits	**65**

- Support Specialist

- Technical Support Specialist

Program Outcomes

- Utilize Microsoft Office suite applications

- Support application end users

- Train application end users

- Solve user level application problems

Pathways

- Information Technology - Applications Support Specialist Associate Degree (p. 1)
  - Office Software Specialist Certificate (https://catalog.morainepark.edu/programs/office-software-specialist-certificate/)

Earn a certificate and associate degree along this pathway. Start with some courses for entry-level employment, and continue with additional courses for higher wages and job advancement.

Career Opportunities

- Computer Specialist

- Computer Support Specialist

- Computer Technician

- Desktop Support Technician

- Help Desk Analyst

- Help Desk Technician

- Information Technology Specialist (IT Specialist)